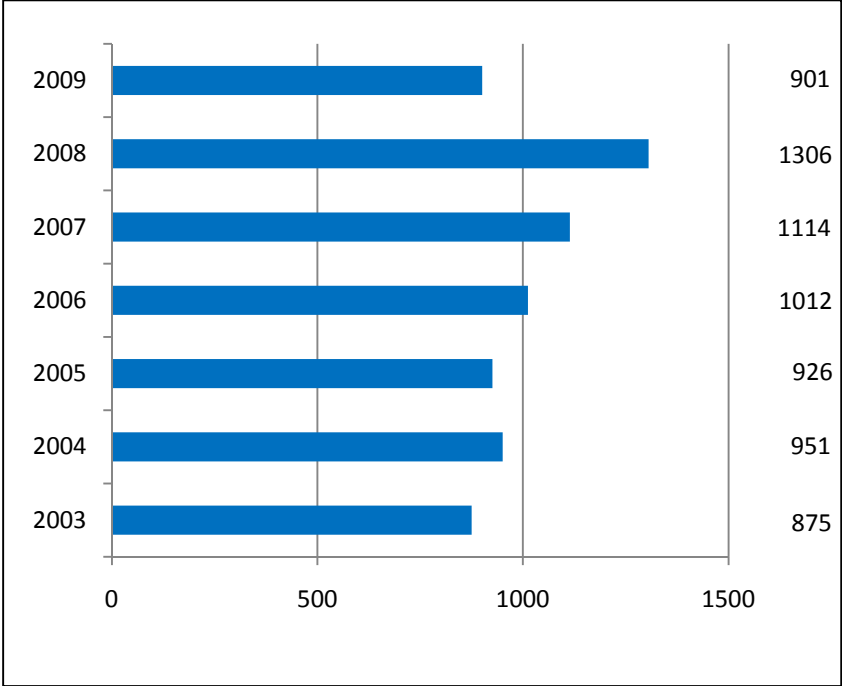


HAMBURG COUNSELING SERVICE
2009 ANNUAL REPORT

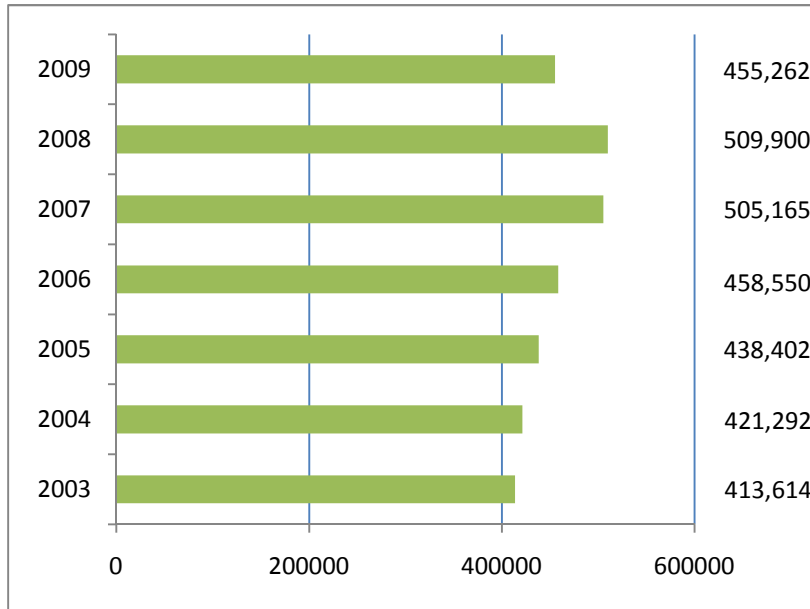
We have entered our 40th year of providing Mental Health Services to the residents of the South towns. Hamburg and Eden are our primary focus, but we do see those from North Boston, parts of Orchard Park and other areas throughout Erie County.

We are a comprehensive clinic; we have a consulting psychiatrist who is here on a limited basis to provide psychiatric consultation and medication for our clients. 2009 has been a difficult year for nonprofit agencies due to economic pressure and the decrease in financial gifts. Our clients' demands remain high with the pressures of modern life. The economic downturn continues to create and intensify pressure on our clients. We have also lost our long term account clerk (25 years) to retirement. One of our most experienced therapists left for retirement in 2009. Due to economic pressures we have decided to not replace him at this time. The other clinical staff have been working extra hard to provide the same clinical care as before. The effects of the lack of funding from the Town of Hamburg became more apparent during this year. Aggressive fee collection efforts and policies are being employed to offset this deficit. We have worked to keep expenses down. Initially our units did decrease because of the retirement of one staff member. However, the number of clients did increase later in the year due to the increased demand for service. The number of clients discharged from various psychiatric hospitals remained about the same (63).

NUMBER OF CLIENTS SERVED



EXPENSES PER YEAR



FORMAL REQUESTS FOR SERVICE

